

August 27, 2024

Dear Customer:

Del Oro Water Company (DOWC) continues to work closely with the State Water Resources Control Board – Division of Drinking Water (SWRCB-DDW) following the lifting of the April 2022 Compliance order in February 2024. DOWC continues to monitor and sample regularly as directed by SWRCB-DDW. Furthermore, DOWC anticipates maintaining compliance SWRCB-DDW and EPA regulations for drinking water.

Below is a comment from our District Engineer – Alexis Ortiz-Vasquez, EIT:

The water system Del Oro Water Company – Strawberry Division, 5510007, received a compliance order in April 2022 for exceeding the HAA5 MCL. After working with the Division of Drinking Water to address their compliance order which included testing with a treatment change, quarterly public notification and quarterly progress reports, the water system achieved HAA5 results under the MCL. The compliance order was lifted in February 2024 and the system returned to compliance. For questions or concerns, you can contact the assigned Division staff engineer at alexis.ortiz-vasquez@waterboards.ca.gov or 559-436-4609.

If you have any questions of concerns, please feel free to contact Del Oro's Customer Care Center at (530) 717-2513 or by email at CommunityRelations@delorowater.com.

Sincerely,

Del Oro Water Company
www.delorowater.com